

DO NOT ENTER: /M.L./

**Serial No.** 10/533,577

**Filed:** December 9, 2005

**Title:** SERVICE IMPLEMENTATION

**First Named**

**Inventor:** N.W Lovisa

**Group Art Unit:** 2451

**Examiner:** Matthew S. Lindsey

**Confirmation No.** 4467

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Commissioner for Patents  
Mail Stop **AF**  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT**

Dear Sir:

In response to the final OFFICE ACTION dated July 6, 2009, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 13 of this paper.